



10/06/2022

Dear Valued Clients,

We have been notified by Swift Appliance Group that as per direction from the ACCC, the Swift 500 Series gas cooktop is not allowed to be used Australia wide until further notice. Please note that the electrical element can still be used. This may be a temporary situation and they are awaiting a reply from the ACCC and WA authorities as to what the next steps will be. Please be patient as both Swift and Billabong will advise via their website further information once available. You can find this information on Billabong's website under the "After Sales" tab.

If you have any questions or concerns regarding this product you will need to contact Swift Appliance Group directly:

03 9359 3068 or accounts@swiftappliancegroup.com.au Notice from Swift Appliance Group:

Swift Appliance Group Pty Ltd is currently liaising with the ACCC, WA DMIRS and Resources Safety and Health Queensland regarding gas explosion safety risks in the 500—Series Caravan Gas Cookers. We will provide more information as soon as possible after conferring with the regulatory bodies. Consumers must immediately cease using the products until tests determine the cause of the explosion and the products are deemed safe.